



# Paying for transit made easy



- Available as a plastic card or a card on your phone
- For daily commuters and occasional riders
- Automatic transfers and discounts
- Holds passes and cash value for all your transit trips
- No credit card required to load value at a self-serve machine or retailer



# We're here to help.

## PHONE

877.878.8883

## TTY/TTD

711 or 800.735.2929  
(and type "Clipper")

## WEB

[clippercard.com](http://clippercard.com)

## EMAIL

[custserv@clippercard.com](mailto:custserv@clippercard.com)

## FOLLOW



Bay Area Clipper



# Your Bay Area Transit Card

Bus, BART, ferry and train

Lost card replacement

Online account access anytime

Plus Clipper-only discounts!

# New to Clipper? Here's what to do.

## ① Get Clipper

Clipper is available as a plastic card or in your phone's mobile wallet. You can order an adult plastic Clipper card at [clippercard.com](http://clippercard.com) or buy one in person. To get Clipper on your phone, visit [clippercard.com/pay-with-phone](http://clippercard.com/pay-with-phone) to learn how to add a card in Apple Pay or Google Pay or transfer an existing card to your phone. New adult cards are \$3. Youth and Senior Clipper cards are always free—visit [clippercard.com](http://clippercard.com) or call Clipper Customer Service to apply.

## ② Load Value

Your card can hold transit passes, cash value or any combination. Passes are specific to transit systems. Cash value works on all your transit trips. Load value (and get a card) at:

- **Clippercard.com** You can load value whenever you want or set up automatic reloading for most convenience
- **Self-serve machines** at BART (cash value only), Muni, Golden Gate Ferry, SMART and VTA
- **Participating retailers** such as Walgreens and Whole Foods Market stores
- **Staffed locations** such as transit agency ticket offices and Clipper Customer Service Centers
- **Clipper Customer Service** at 877.878.8883
- Your **pre-tax transit benefit** program
- **On your phone** directly in Apple Pay or Google Pay (or using the Clipper app)

## ③ Tag Your Card

Tag your card or phone every time you board.

Find the Clipper reader on the bus or at fare gates, train stations and ferry terminals. Hold your card or phone flat against the Clipper logo on the reader and wait for the beep and green light, or the BART fare gate to say “OK”.

**Remember to tag off.** Some agencies charge by the distance you travel, so tag off at the end of your trip on: BART, Caltrain, Golden Gate Transit, Marin Transit, San Francisco Bay Ferry, SMART and Sonoma County Transit.

## ④ Protect and Manage

**Register for balance protection and manage your account online or in the Clipper app.** You can download the Clipper app from the Apple App Store or the Google Play Store. With the Clipper app, you can manage and load cash value and passes, set up Autoload, register your Clipper card, plan your trips, and more! You can also register your card for free at [clippercard.com](http://clippercard.com) or by phone.

CLIPPER TIP!

### Reload Automatically

Clipper can automatically reload value to your card whenever your cash value or BART high-value discount balance is below \$10, or your pass expires. Choose Autoload when ordering a plastic card and your card is free. You can set up Autoload for plastic or mobile cards anytime on [clippercard.com](http://clippercard.com) or using the Clipper app.

## Discounts with Clipper

Clipper offers many benefits, including discounts. Riders with a Youth, Senior or RTC Clipper card may also benefit from additional discounts.

- 31 31-day passes
- M Monthly passes
- \$ Single-ride discounts
- MAX Day pass or daily maximum
- HVD High-value discount
- P Parking program

AC Transit	MAX	M	31	\$
BART	P	HVD	\$	
Caltrain	P	M	\$	
City Coach			31	
County Connection	MAX	31	\$	
Dumbarton Express	MAX	M	31	
FAST			31	
Golden Gate Ferry				\$
Golden Gate Transit				\$
Marin Transit				\$
Muni		M	\$	
Petaluma Transit			31	
SamTrans		M	\$	
San Francisco Bay Ferry				\$
Santa Rosa CityBus			31	
SMART	MAX		31	
SolTrans			31	
Sonoma County Transit			31	
Tri Delta Transit	MAX		31	
Union City Transit			31	
Vine Transit			31	
VTA	MAX	M		
WestCAT	MAX		31	
Wheels	MAX		31	