New to Clipper?

Clipper automatically figures out the cost of your ride, including all discounts and transfers. Just **tag** and **go!**

You can add any combination of cash value—accepted on all participating Bay Area transit systems—or passes, where available.

LOCATION	GET * CARD	ADD VALUE TO CARD
clippercard.com	✔	✔
Many Walgreens and Whole Foods Market stores and other participating retailers	✔	✔
BART and VTA ticket machines (cash value only at BART machines)	—	✔
Muni and Golden Gate Ferry ticket machines	✔	✔
Clipper Customer Service Centers	✔	✔
Participating transit agency ticket offices	✔	✔
Clipper Customer Service 877.878.8883	✔	✔
Your workplace transit benefit program	✔	✔

*Adult Clipper cards cost $3.

Visit clippercard.com for a full list of retail, customer service center, ticket machine and Add Value machine locations.

Use Clipper on these transit services:

AC Transit
BART
Caltrain
City Coach
County Connection
Dumbarton Express
FAST
Golden Gate Transit and Ferry
Marin Transit
Muni
Petaluma Transit
SamTrans
San Francisco Bay Ferry
Santa Rosa CityBus
SolTrans
Sonoma County Transit
Tri Delta Transit
Union City Transit
VINE
VTA
WestCAT
Wheels

Why Clipper?

You can add cash value and passes for multiple transit agencies to a single card—making transfers between transit services easy. You can also take advantage of optional benefits, such as online account management, balance protection for lost cards, and automatic reloading of your pass or cash value. Some transit agencies offer discounts if you pay with Clipper instead of cash.

CLIPPER

Clipper is the all-in-one transit card accepted on most Bay Area transit systems.

Contact Us

Need help or have a question? Get in touch with us.

Phone:	877.878.8883
Fax:	925.686.8221
TTY/TDD:	711 or 800.735.2929 (and type "Clipper")
Web:	clippercard.com
Email:	custserv@clippercard.com
Mail:	P.O. Box 318 Concord, CA 94522-0318

Follow:

Bay Area Clipper

Clipper

Your All-in-One Transit Card

AC Transit
Dumbarton Express
Union City Transit

clippercard.com

Using Your Clipper Card

Tag Your Card

1. Locate the Clipper card reader on the bus, either attached to the pole on your left as you board or near the fare box.

2. Hold your card flat against the Clipper logo on the reader.

3. Wait for the beep and green light. Then continue to your seat.

You must tag your Clipper card every time you board, even if you have a 31-day or monthly pass—your tag is your proof of payment.

Important! If you are traveling locally on an AC Transit transbay or Dumbarton Express route, let the bus operator know before you tag your card so that the card reader can be switched to the local fare, ensuring you're charged correctly.

If you use your card on transit systems that charge by the distance you travel—**BART, Caltrain, Golden Gate Transit, San Francisco Bay Ferry and Sonoma County Transit**—you'll need to tag at the beginning of your ride and again at the end of your ride. This ensures Clipper only charges you for the distance you actually traveled.

Check Your Balance

Card readers will display your cash value balance or pass expiration date when you tag. You can also check your balance online or through Clipper Customer Service.

Autoload Your Clipper Card

Never run out of value! Set up Autoload at clippercard.com to automatically add cash value or a 31-day pass to your Clipper card through your credit card or bank account when your cash balance falls below $10 or your pass expires.

Transfers

Clipper automatically calculates transfers—you don't need a paper transfer if you transfer to another route or another transit agency that accepts Clipper. Just tag your Clipper card each time you transfer.

For more information about Clipper and how to use it, visit clippercard.com. You can also learn more about using Clipper on specific transit agencies—just select the logo of your transit agency on clippercard.com.

Ways to Pay with Clipper

		ADULTS	YOUTH	SENIORS	RTC
All Agencies	Cash Value	✔	✔	✔	✔
AC Transit	Local 31-Day Pass	✔	✔	—	—
	Transbay 31-Day Pass	✔	—	—	—
	Monthly Pass (local)	—	—	✔	✔
Dumbarton Express	AC Transit Local 31- Day Pass (upgrade required for transbay trips)	✔	✔	—	—
	AC Transit Transbay 31-Day Pass	✔	—	—	—
	AC Transit Monthly Pass (upgrade required for transbay trips)	—	—	✔	✔
Union City Transit	31-Day Pass	✔	✔	✔	✔

Day Pass
If you use cash value on your Clipper card to pay your fare on AC Transit or Dumbarton Express local routes, you can earn a Day Pass good for unlimited rides on local routes on a single day. Once you pay $5 in local fares in a day ($2.50 for youth, senior and disabled riders), you will automatically get unlimited local rides the rest of the day. Just load cash value to your card, and tag your card every time you board!

Upgrades
Riders with an AC Transit local 31-day or monthly pass can use cash value on their Clipper cards to pay the difference on AC Transit and Dumbarton Express transbay fares.

You cannot pay the difference in cash to the driver. If you do not have enough cash value on your Clipper card to pay the difference, you will have to pay the entire cost of the ride with cash.

Protect Your Card and Its Value

- Register your card for free. Visit clippercard.com or call 877.878.8883.

- Clipper can replace a registered card and restore its balance for a small fee.

- Don't punch a hole in your card, bend it or alter it in any way. Doing so can prevent your card from working properly.

Discount Cards

Youth, seniors and people with disabilities can get Clipper cards for discounted rides. Learn more:

- clippercard.com/discounts

- 877.878.8883

- TTY/TDD: 711 or 800.735.2929 (and type "Clipper")