



Your Bay Area Transit Card

Bus, BART, ferry and train

Lost card replacement

Online account access anytime

Plus Clipper-only discounts!



Paying for transit made easy



- **For daily commuters and occasional riders**
- **Automatic transfers and discounts**
- **Holds passes and cash value for all your transit trips**
- **No credit card required to load value at a self-serve machine or retailer**



New to Clipper? Here's what to do.

① Get Clipper

Order an adult card at clippercard.com or buy one in person for just \$3. **If you order online and set up automatic reloading, your card is free!** Youth and Senior Clipper cards are always free—visit clippercard.com or call Clipper Customer Service for info on how to apply.

② Load Value

Your card can hold transit passes, cash value or any combination. Passes are specific to transit systems. Cash value works on all your transit trips. Load value (and get a card) at:

- **Clippercard.com** You can load value whenever you want or set up automatic reloading for most convenience.
- **Self-serve machines** at BART (cash value only), Muni, Golden Gate Ferry, SMART and VTA
- **Participating retailers** such as Walgreens and Whole Foods Market stores
- **Staffed locations** such as transit agency ticket offices and Clipper Customer Service Centers
- **877.878.8883**
- Your **pre-tax transit benefit** program

③ Tag Your Card

Tag your card every time you board. Find the Clipper card reader on the bus or at fare gates, train stations and ferry terminals. Hold your card flat against the Clipper logo on the reader and wait for the beep and green light, or the BART fare gate to say “OK”.

Tag your card at the end of your trip

when riding transit agencies that charge by the distance you travel: BART, Caltrain, Golden Gate Transit, Marin Transit, San Francisco Bay Ferry, SMART and Sonoma County Transit.

④ Protect and Manage

Register for balance protection and online management.

Registration is free and lets you set up an online account. Then view your transaction history, set up automatic reloading, request a replacement card, set news preferences and more 24/7. Register online or by phone.

CLIPPER TIP

Reload Automatically

Clipper can automatically reload value to your card whenever your cash value or BART high-value discount balance is below \$10, or your pass expires. Choose automatic reloading when ordering your card or loading value at clippercard.com.

Discounts with Clipper

Clipper offers many benefits, including discounts. Riders with a Youth, Senior or RTC Clipper card may also benefit from additional discounts.

31 31-day passes

M Monthly passes

\$ Single-ride discounts

MAX Day pass or daily maximum

HVD High-value discount

P Parking program

AC Transit	MAX	M	31	\$
BART		P	HVD	\$
Caltrain		P	M	\$
City Coach			31	
County Connection	MAX		31	\$
Dumbarton Express	MAX	M	31	
FAST			31	
Golden Gate Ferry				\$
Golden Gate Transit				\$
Marin Transit				\$
Muni		M		\$
Petaluma Transit			31	
SamTrans		M		\$
San Francisco Bay Ferry				\$
Santa Rosa CityBus			31	
SMART	MAX		31	
SolTrans			31	
Sonoma County Transit			31	
Tri Delta Transit	MAX		31	
Union City Transit			31	
Vine Transit			31	
VTA	MAX	M		
WestCAT	MAX		31	
Wheels	MAX		31	

We're here to help.

PHONE

877.878.8883

TTY/TTD

711 or 800.735.2929
(and type "Clipper")

WEB

clippercard.com

EMAIL

custserv@clippercard.com

FOLLOW



Bay Area Clipper

